

New & Changed

Listed here are the changes and enhancements that have been made to the Property Tax software.

INQUIRY

1. When a payment is refunded, the Combined Information screen will now show *REF* beside the payment info in the bottom left corner and the tax and penalty amounts but it does not show the amount paid. This lets the user know that the payment has been refunded and to check the transaction screen for more information.

BILLING

1. If you use Znet (on your PC screen the text is blue on a grey background instead of Unix which normally has yellow text on a blue background), you will now be able to print tax bills without getting the “file creation” error when trying to use Znet.
2. For sites that “Roll Bills” for Public Utilities, the option now uses the owner date, bill date and due date values entered when the option is ran.
3. The deed dates imported from the state tax tape were displaying as 1901 instead of 2001. This has been fixed. We can also correct back years as well – contact support and we will run a fix program on past years.

RECEIPTING

1. A lockbox option was added to the PT software to import payment files received from banks. This will allow mail payments to be processed at a bank and a file of payments imported through Point of Sale.
2. If you print your property tax receipts, we can now include a column that shows the amount due less tax relief which will reflect what the customer is responsible for. This will require a support call for us to update your receipt form.
3. When posting automated mortgage payments, a message “Prior Taxes are Unpaid” now displays when a payment is posted and there are prior year taxes due. This will allow you to research whether the payment should be accepted.
4. When printing a receipt through Point of Sale for a property tax partial payment, the delinquent message had a misspelled word in it. This has been fixed. “delinquence” now prints “delinquency”.
5. When receipting multiple tax bills on the same receipt and the same bill # is entered twice, a warning that a payment is in process displays to let you know that the bill # has already been entered.
6. The Auto Mortgage Payment Import through Point of Sale was updated to handle payment files with more than 990 entries. If there are more than 990 entries in the file, the program displays a message “File contains more than 990 receipts. Process (1) - (990). Press enter to continue the import. When the first 990 receipts are posted, finish the receipt by entering the payment type and the amount paid. Create another receipt and follow the auto mortgage payment process. The message “File contains more than 990 receipts. Process (1) - (990) is displayed. Change the 1 to 991 and the 990 to 1980. If there are less than 1980 entries in the file, only the remaining entries will be posted. Complete the receipt. If there are more than 1980 entries in the file, create another receipt for range 1981-2970. Repeat this process until all receipts are posted.

REPORTING

1. A bug in the PT Transaction Report was fixed. Answering N to Print Notes caused the notes to print on all but the first record on the report. This has been corrected so that answering N to Print Notes does not print notes from any transactions.

2. The Transaction Report would sometimes go into debug and give a “HEX” error. This has been fixed. If you noticed this problem in the past, try the report again and it will work.
3. When creating User Defined Reports – you can now include the Screen Message fields (the top two rows of text you can enter in the message lines from Screen 9).
4. The Delinquent Tax Report now includes the second name line.
5. The beginning and ending printer font files can now be used with property tax reports. This means compressed / landscaped printer options will now work on these reports.
6. (Clarksville) The Property Tax Delinquent Tax Report has been modified to print the message “CURRENT OWNER HAS CHANGED” if the owner for the record on the report has changed in the most recent tax period on file. It prints the message “CURRENT OWNER INFORMATION” if the mailing address for the record on the report has changed in the most recent tax period on file. It prints the most recent information on the report. This report uses the most recent tax period in the Billing Parameters definition. If a billing parameter is defined for a tax year that does not have a complete listing of the tax records, this report will not work correctly. Change the status on the billing parameter record to Inactive before printing the report.

DELINQUENT ACCOUNTS

1. If you print multiple delinquent tax years on one form for delinquent letters – it has been fixed to not print a zero for the tax bill number if there are no delinquent tax years.
2. For the counties that have matching, you can now apply penalty amounts to the Matching/Interest field. Contact support to set this up for you.